

**Air New Zealand, Singapore Airlines, and Tourism New Zealand
Hop It! Game & Quiz Incentive Competition Terms & Conditions**

1. The promotional materials, including information on how to enter the promotion, form part of these terms and conditions. Entry into the promotion is deemed as acceptance of these terms and conditions.
2. Entry to the competition is open only to UK travel agents aged 18 years or over.
3. Conditions of entry:
 - A. To participate in this competition, you must complete the quiz in the Hop It! game and enter all of your details correctly.
4. There is no limit to the number of entries into the prize draws.
5. Air New Zealand/Singapore Airlines/Tourism New Zealand (the 'Promoter'), their employees and their immediate families, participating agents and their associated agencies are ineligible to enter. The Promoter reserves the right to verify the validity of entries.
6. Promotion commences 09:00 (GMT) 28 November 2018 and closes 23:00 (GMT) 31 December 2018 (the 'Promotional Period').
7. The winners will be chosen at random from the total pool of qualified entries made over the period. The Promoter will hold the draw no later than 31 January 2019 and winners will be notified by email the following week.
8. If the Promoter, having used reasonable efforts, is unable to contact a winner within four weeks, then the prize is forfeited, and another winner will be selected. The Promoter's decision is final and no correspondence will be entered into.
9. The competition comprises of seven category prizes:
 - A. One prize of two return Business Class tickets (booking classes: J and Z) to New Zealand via Singapore.
 1. Outbound from London Heathrow or Manchester to Singapore (no stopover holiday allowed) on Singapore Airlines metal.
 2. Onwards from Singapore to Auckland on Air New Zealand metal.
 3. Inbound from Auckland, on Air New Zealand metal to Singapore (no stopover holiday allowed).
 4. Onwards from Singapore to London Heathrow or Manchester on Singapore Airlines metal.
 5. The winner is responsible for paying all additional costs associated with the prize that are not specifically provided (as stated in these terms and conditions), including (where applicable) transport, accommodation, meal costs, spending money, insurance, visas and all other incidentals.
 6. Prize travel must be taken before 30 November 2019, completed by 13 December 2019 and booked and ticketed no later than **30 June 2019**. Flights are subject to booking and flight availability in restricted classes. No prize travel is permitted between 10 January–12 February 2019, 1 April–10 May 2019, 1 July–4 September 2019.
 7. Airpoints Dollars™ and Status Points, Kris Flyer Miles and Status Points cannot be accrued on prize air travel.

8. Prize travel is redeemable for carriage on Singapore Airlines operated services (own metal) between London or Manchester and Singapore, and Air New Zealand operated services (own metal) between Singapore and Auckland.
 9. All prize travel will be subject to [Singapore Airlines Conditions of Carriage](#) and [Air New Zealand Conditions of Carriage](#). KrisFlyer points and status points cannot be accrued on prize air travel. Airpoints Dollars™ and status points cannot be accrued on prize air travel.
 10. Please refer to [Singapore Airlines Privacy Policy](#) and [Air New Zealand's Privacy Policy](#) regarding the collection, use and storage of personal information.
- B. Ten prizes of Google Home Smart Speakers.
1. Speakers to the value of £129.
 2. The winner is responsible for any additional warranty, damages or faults with the Speakers.
 3. If there are any customer issues with the prize after distribution by the Promoter, please visit [Google](#).
- C. 20 prizes of Apple AirPods.
1. Headphones to the value of £159.
 2. The winner is responsible for any additional warranty, damages or faults with the AirPods.
 3. If there are any customer issues with the prize after distribution by the Promoter, please visit [Apple](#).
- D. Ten prizes of Providores Dining Vouchers .
1. Dining voucher to the value of £100.
 2. The Promoter holds no responsibility for anything that happens in association with the gift voucher.
 3. If there are any customer issues with the prize after distribution by the Promoter, please visit [Providores](#).
- E. 50 prizes of Amazon Vouchers.
1. Terms and conditions apply, as per Amazon UK's [Terms and Conditions](#).
 2. The Promoter is not responsible for any changes or conditions that Amazon may apply.
 3. The Promoter will not be associated with or accept fault or liability for anything purchased using the gift voucher.
- F. 70 prizes of Air New Zealand Pete the Kiwi Stuffed Toy.
1. One Pete the Kiwi stuffed toy per prize.
 2. The Promoter is not responsible for any imperfections of the toy
 3. The Promoter is not responsible for anything that happens as a result of using the toy.
- G. 70 prizes of Singapore Airlines Funko Pop Bobble Head Dolls.
1. One Singapore Airlines Bobble Head Doll per prize
 2. The Promoter is not responsible for any imperfections of the toy.
 3. The Promoter is not responsible for anything that happens as a result of using the toy.
10. The Promoter accepts no responsibility for any variation in prize value.
11. Prizes may not be converted into cash and are non-transferable.

12. The Promoter reserves the right to substitute the prize in whole (or any of its components), with a substitute prize of equal or greater value.
13. The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of entries. The Promoter assumes no responsibility for any injury or damage to participants, or any other person's computer, related to or resulting from participation in or downloading any materials relating to this promotion.
14. Neither the Promoter nor any other person or party associated with this promotion shall be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss or damage) or personal injury suffered or sustained in connection with either participation in this promotion or with any prizes offered.
15. The Promoter collects participants' personal information in order to conduct the promotion. If the information requested is not provided, the participant may not take part in the promotion. Acceptance of the prize is deemed consent for the Promoter to use the winner's details and photographs for promotional and media purposes without any further reference, payment or other compensation to the participant. Please refer to Air New Zealand's [Privacy Policy](#) regarding the collection, use and storage of personal information. Please refer to Tourism New Zealand's [Privacy Policy](#) regarding the collection, use and storage of personal information. Please refer to Singapore Airlines' [Privacy Policy](#) regarding the collection, use and storage of personal information.
16. The promotion and these terms and conditions are governed by English law.
17. The Promoter of this competition is
 - A. Singapore Airlines, 566 Chiswick High Road, London W4 5YS, UK.
 - B. Air New Zealand Limited, The Triangle, 3rd Floor, 5–17 Hammersmith Grove, Hammersmith, London, W6 0LG, UK.
 - C. Tourism New Zealand, 80 Haymarket, St. James's, London SW1Y 4TQ, UK.